

Enhancing Institutional Access & Inclusion through the Lens of the Online Learner

A dark blue diagonal graphic that starts from the bottom left corner and extends towards the top right corner, creating a triangular shape in the bottom right of the slide.

Presenters



Shelley C Kurland
DEAG Chair
Dean, Virtual Campus
County College of Morris

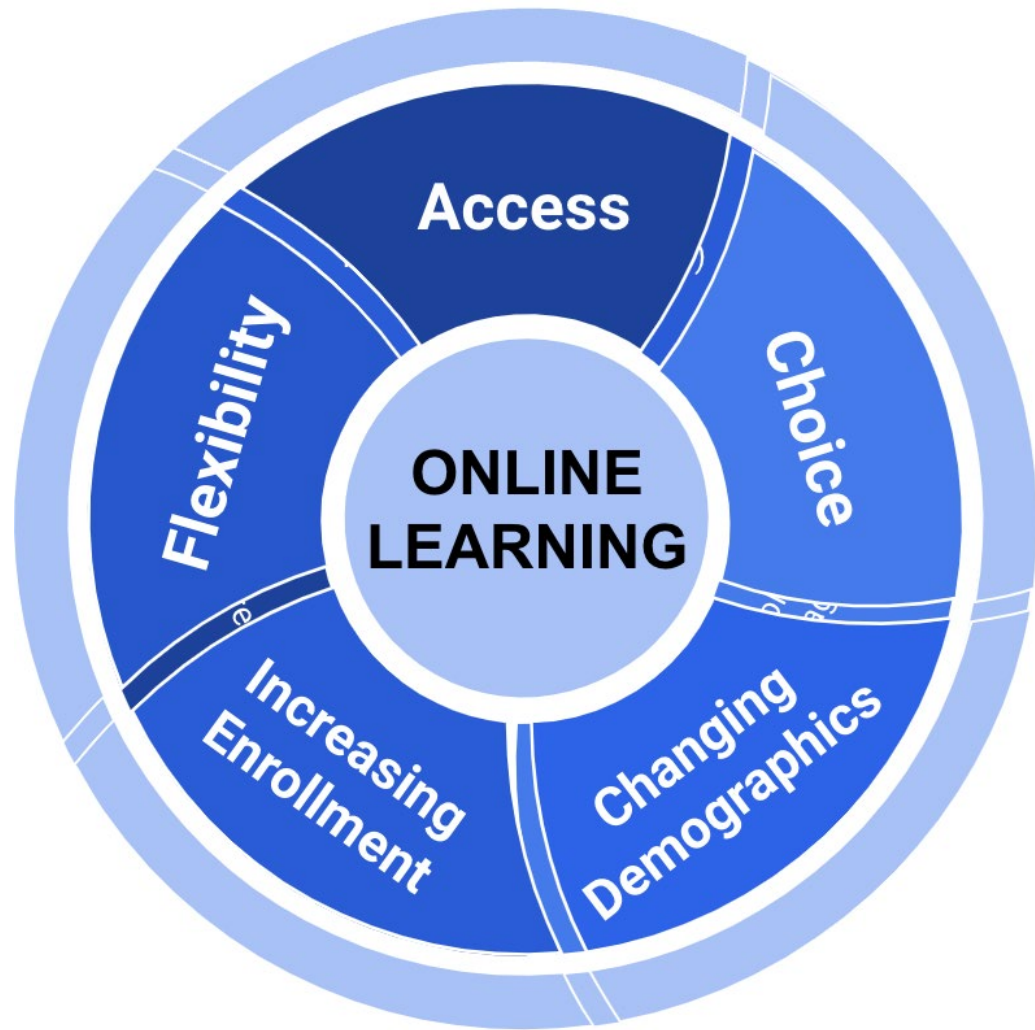


Josh Piddington
Past Chair, DEAG
VP & CIO,
Division of Innovation &
Technology
Rowan College South Jersey

“good to have”

“Just part of what we offer”





Access

Choice

**ONLINE
LEARNING**

**Changing
Demographics**

**Increasing
Enrollment**

Flexibility



COUNTY COLLEGE OF MORRIS
VIRTUAL CAMPUS

Fall 2023 Fun Facts: Exclusively Online Students

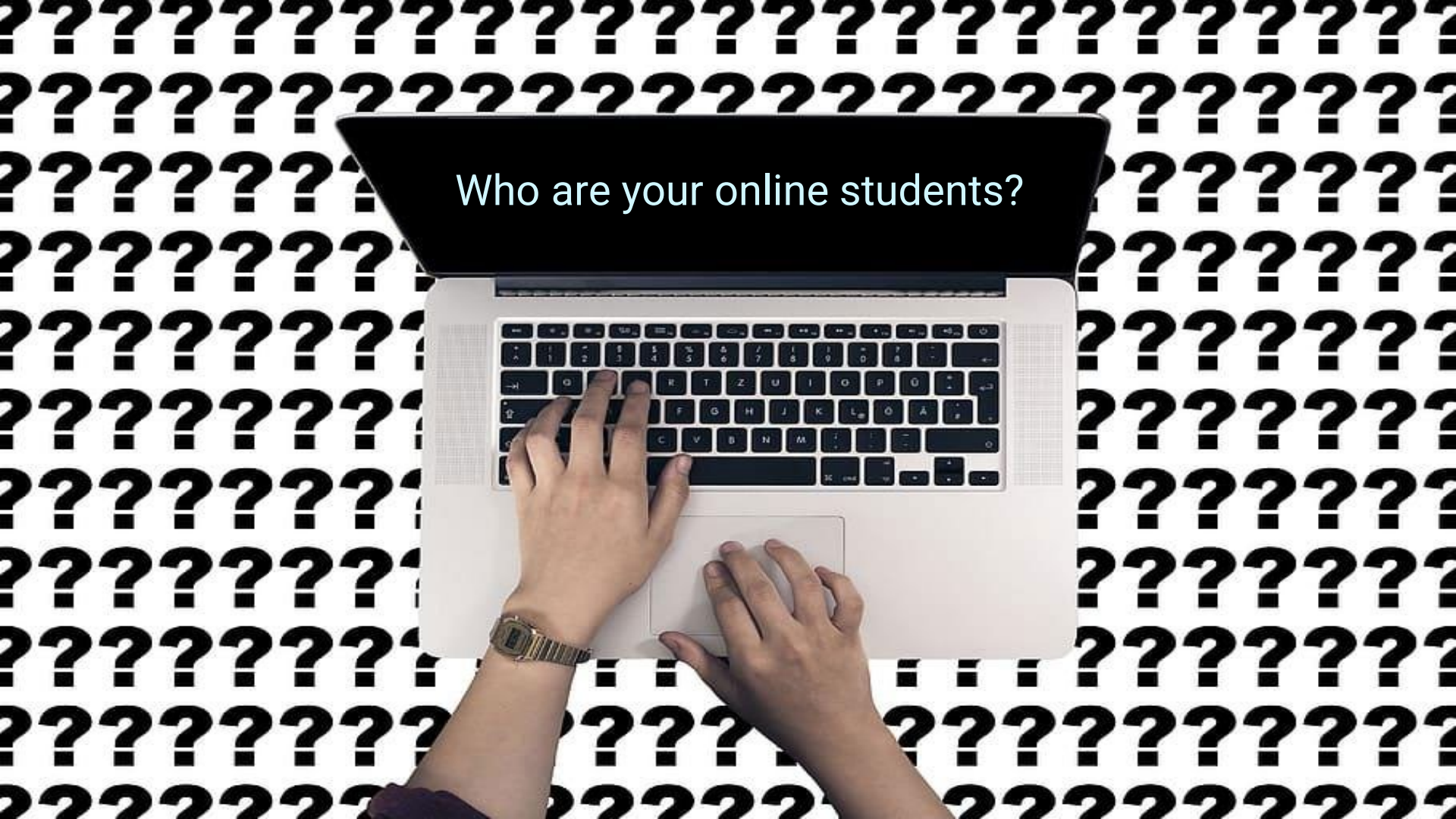
- 12.3% of total headcount
- 44% are taking at least one hybrid or online course
- Highest enrolled program is Business Administration
- 14% are not matriculated
- 82% are part-time
- 76% take between 1 to 9 credits (average credit load is 7)
- 58% are “traditionally aged”



Fall 2023 Fun Facts: Online & Live Online Students

- 28.7% of total headcount
- 68% are taking at least one hybrid or online course
- Highest enrolled program is Health Science
- 22.5% are not matriculated
- 72.6% are part-time
- 65.1% take between 1 to 9 credits (average credit load is 5)
- 48.4% are “traditionally aged”

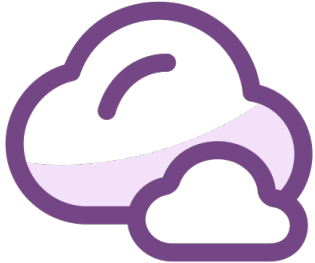
Who are your online students?



So what are we doing here?

- Identify the unique needs of online students
- Discuss how the unique needs of online students can inform institutional practice reviews and revisions
- Recognize the importance of including distance education in institutional plans

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What services do on-campus students need?

① Click **Present with Slido** or install our [Chrome extension](#) to activate this poll while presenting.

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What services do online students need?

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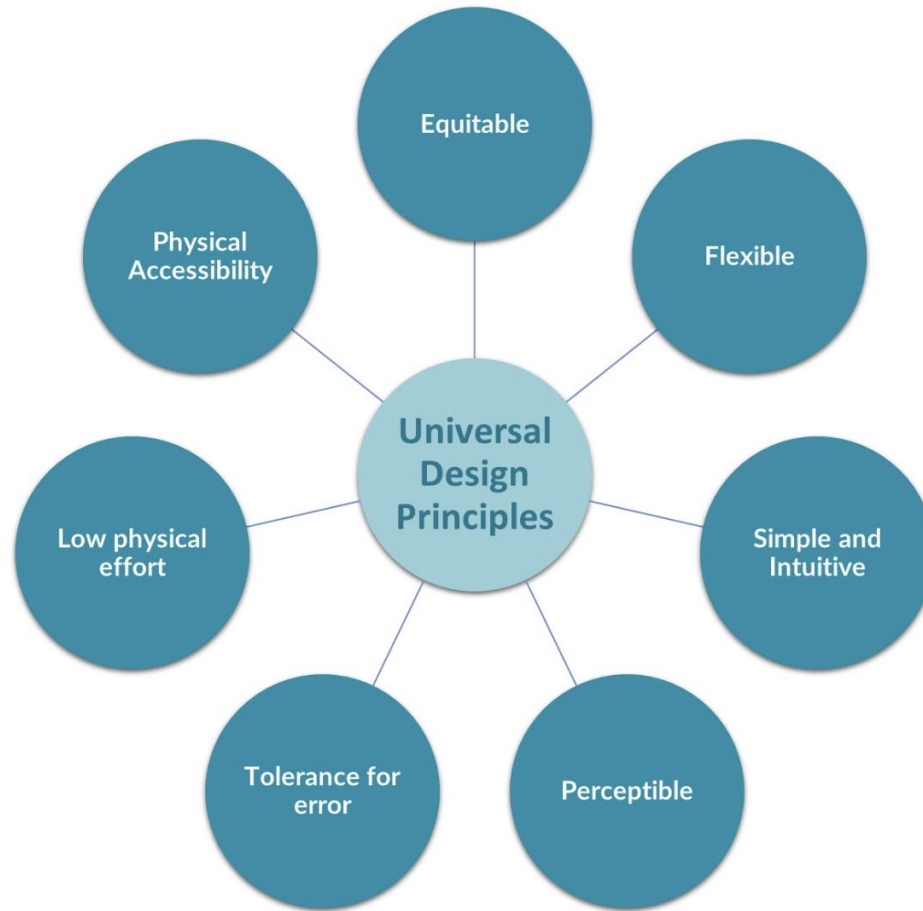
Student Support Services - STUDENT SERVICES - Student Affairs

Common areas that are Student Services

- Academic Support
 - Academic Advising
 - Accessibility/Disability Services
 - Tutoring
 - Writing Centers
- Career Services
- Campus Life
- Counseling
- Educational Opportunity Fund (EOF)
- Financial Aid
- Recreation Center
- Student Health
- Technology Support
- Veterans

Why Universal Design (UD)?





ACCESSIBLE DESIGN



**Universal Design
is a good design.**

Pedagogy and Student
Services for Institutional
Transformation:
**Implementing
Universal Design in
Higher Education**



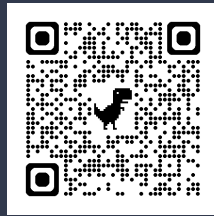
Jeanne L. Higbee and Emily Goff
EDITORS



INVENTORY ADJUSTMENTS



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Thank you!

Resources

Bouchev, B., Gratz, E. & Kurland, S. (2021). Remote student support during COVID-19: Perspectives of chief online officers in higher education. *Online Learning*, 25(1), 28-40.
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